

Conference ME

The ultimate way to host virtual meetings using existing infrastructure



Conference Me avoids the need to use an external conference bridge, which can be expensive in terms of both service charges and call connection charges. By using resources available within **ME** applications, organisations are able to use their own conference facility directly from their PBX.

Quick returns on your investment

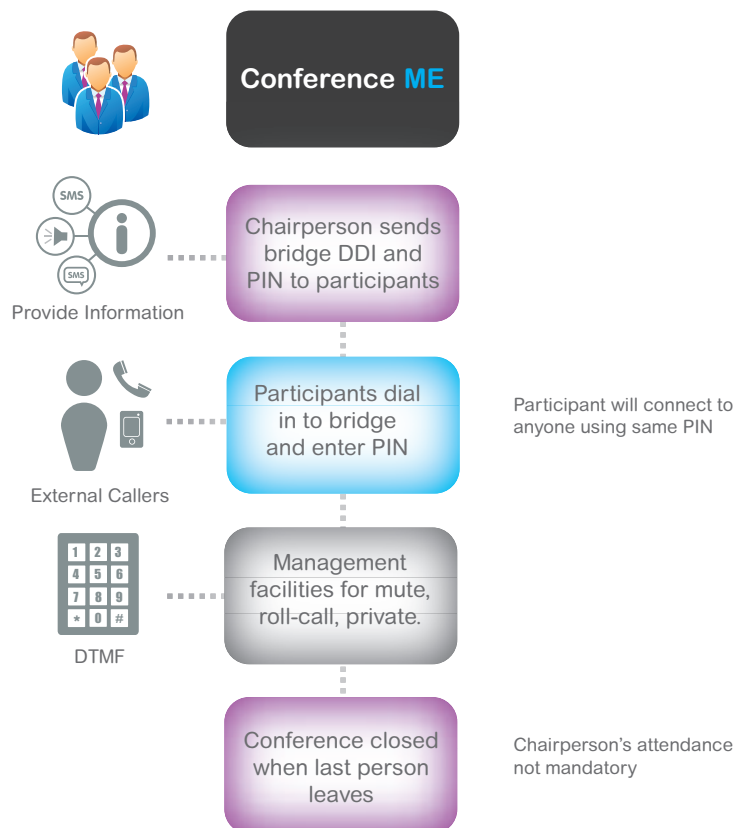
By utilising the latest in Integrated Voice Response (IVR), the **Conference ME** application can

- Reduce travel and meeting costs by up to 30%
- Avoid expensive premium service charges and PBX vendor equipment
- Avoid cumbersome PIN administration overheads
- Use national or premium-rate lines for third-party access to the conference facility

“Conference ME has given us a really quick and easy way to respond to the clamp down on travel approvals”.

Application Software Company

The Conference ME call flow process



Conference ME

The ultimate way to host virtual meetings using existing infrastructure

Conference ME features & benefits

- Simple conference facility using existing telephony systems and no expensive service provider charges.
- No need for chairperson participation for the full call. The conference bridge is opened when the first participant enters the PIN. The bridge will remain open as long as at least one person is connected.
- Fully featured roll-call and mute/un-mute facilities come as standard.
- By using **Conference ME**, you are able to encourage collaboration, both internally between employees and externally with customers.
- Because **Conference ME** provides a viable alternative, you are able to reduce the number of face-to-face meetings, reducing costs and improving productivity.
- Standard reports available in many formats, including web browser, PDF and Excel.

Conference ME tailored to your needs

The following options can be configured within the **Conference ME** application:

- Can be used in either on-premises or hosted deployments, providing reliable, flexible and scaleable on-demand services.
- Can be combined with **Remind ME** to remind delegates that the conference is about to begin.
- Compliance and corporate messaging announcements can be played to the participant prior to joining the conference.
- Can be configured for large numbers of conferences and/or large numbers of participants, well beyond the limited imposed by many conferencing solutions.
- PIN administration can be managed at conference chairperson level, where the conference organiser can nominate any distinctive PIN number of their choice – often their own DDI.
- System can be set to have multiple entry points, for example, zero call charge for internal callers, standard call charges for staff and partners and national or premium-rate access numbers for others.

A Flexible Approach

Conference ME is a key application module within our packaged office productivity suite and can be integrated seamlessly into your existing environment either as a standalone module or collectively with other **ME** application modules. These packaged solutions are available as either on premises or hosted deployments providing reliable, flexible and scaleable on demand services.

About ME

ME is a set of pre-built voice and media enabled applications designed to help organisations improve productivity, extend self-service and empower their workforce.

ME utilises CTI, IVR and SMS to deliver twelve standard applications, ranging from **Pay ME**, which takes secure card payments from customers, to **Schedule ME**, which enables organisations to automate appointment requests.

Each application can be deployed individually to address a specific issue, or applications can be combined to address even the most complex of requirements.

Further information:

If you would like further information on the **Conference ME** solution or any other of the **ME** applications please:

Call us: **+44 (0)800 082 6282**

Email us: **info@ctilabs.com**

Visit: **www.ctilabs.com**



Pay ME



Tell ME



Send ME



Alert ME



Ask ME



Q4 ME



ID ME



Remind ME



Schedule ME



Connect ME



Conference ME



Fax ME

Call us: **+44 (0)800 082 6282**

Email us: **info@ctilabs.com**